



27 April 2004

Managing Director  
Windowline Pty Ltd  
PO Box 626  
WOOLLAHRA NSW 2025

Dear Sir

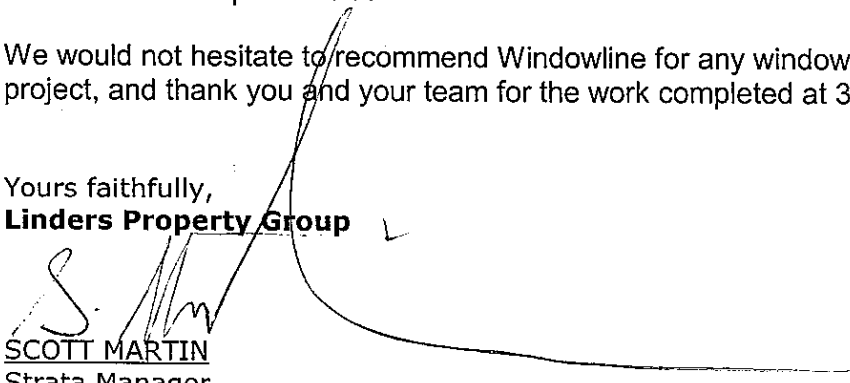
**Replacement of windows at 3 Lindsay Street, Neutral Bay  
Strata Plan 5205**

The Executive Committee of the above strata plan would like to express its appreciation to Windowline and your team of contractors for the overall excellent work accomplished at the above address.

Windows replacement in residential units is inevitably a large undertaking, involving major building works and coordination with (in this instance) 16 sets of owners, as well as the Executive Committee for the Owners' Corporation. Generally the project at 3 Lindsay Street went extremely well. The initial submissions by Mitchell Ackling were very thorough and Mitchell was available to answer any questions from Executive Committee members. As the start date approached, and throughout the project until he left Windowline which coincided almost with the end of work at 3 Lindsay Street, Rob Gatica managed the very challenging area of scheduling work very well and with the utmost courtesy and thoughtfulness. Adam, who was our main on-site contact, was outstanding in his thorough approach, patience, courtesy, and professional attention to all works detail, including rubbish removal and leaving a clean and tidy site — aspects which are often overlooked by contractors. The Committee also appreciated Windowline's attention to minor repair works at the end of the windows replacement.

We would not hesitate to recommend Windowline for any windows replacement project, and thank you and your team for the work completed at 3 Lindsay Street.

Yours faithfully,  
**Linders Property Group**

  
**SCOTT MARTIN**  
Strata Manager

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MEMBER - INSTITUTE OF STRATA TITLE MANAGEMENT